

EXHIBIT 8

TECHNICAL ASSISTANCE CENTER

**** GM RESTRICTED ****

Case No:	06987423	VIN:	<div>Privacy</div>
Date Opened:	20031209	Model Year:	2003
Date Closed:	01/06/2004	Model Series:	AG
Dealer Code:	S121913	Mileage:	008819
Dealer Name:	Lpt Vehicles, Inc. Alhambra	Dealer State:	CA
Dealer Phone:	6262849291	Division:	Saturn

SYMPTOM ABSTRACT— STALL STALL WHILE DRIVING AND HOT CRANK NO START

RESOLUTION ABSTRACT- CUSTOMER CONCERN NOT DUPLICATED - EMISSIONS

UCC CODE 1-----

UCC-1 DESCRIPTION— Engine

UCC CODE 2-----

UCC-2 DESCRIPTION—

UCC CODE 3-----

UCC-3 DESCRIPTION—

12/09/2003 12:35:30 SBD Template - VOELLINGER

tech stated STALL WHILE DRIVING AND HOT CRANK NO START INTERMITTENT.

tech cannot duplicate.

owner reports failure 3x.

no aftermarket parts.

rec:

check tt at the ign switch.

check battery state of charge.

check all battery and starter connections.

check 3 uhjb bolts.

check G101 behind left headlight.

check G103 engine compartment left side lower frame rail.

check for heavy keys.

12/09/2003 12:35:30 History - VOELLINGER

01/06/2004 11:33:02 KUBICHAR - Closing

Checked all grounds, connectors and connections, all OK. Advised

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*customer of heavy keys. Customer works in Security and does have heavy
keys. Customer not happy with this issue. Customer took car and has
not returned with vehicle complaint. Closing.*